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New information regarding contacting the BOP!

The Federal Bureau of Prisons (BOP) has established Regional Support Coordinators who are tasked with fostering a higher level of communication and transparency by addressing concerns raised by family members and advocates regarding the provision of adequate resources to adults in custody. These Coordinators serve as liaisons among the BOP Central and Regional Offices, institution employees, adults in custody, family members, and external stakeholders.

If you have been frustrated with getting in touch with federal prison officials, you can now contact any of these Coordinators, whose job it is to address your concerns! They are expected to respond both to individual issues as well as concerns regarding prison systems.

All Regional Support Coordinators listed below can be reached at this email address:

BOP-RSD-SupportAndAdvocacy-S@BOP.gov

Email is the preferred contact method for voicing your concerns and comments. We have been assured that they will respond to each email and that they are tracking data based on messages that they receive with the goal of identifying and addressing issues. This email is monitored M-F.

Here is contact information for each Support Coordinator, along with a list of prison facilities within each region.

Mid-Atlantic Region - Brooke Burke 606-433-2400 ext.1239

Alderson FPC	Ashland FCI	Beckley FCI
Big Sandy USP	Butner Low FCI	Butner Medium I FCI
Butner Medium II FCI	Butner FMC	Cumberland FCI
Gilmer FCI	Hazelton FCI	Hazelton USP
Lee USP	Lexington FMC	Manchester FCI
McCreary USP	McDowell FCI	Memphis FCI

Morgantown FPC Petersburg Low FCI Petersburg Medium FCI

North Central Region - Jennifer Jackson 417-862-7041 ext. 1856

 Chicago MCC
 Duluth FPC
 Englewood FCI

 Florence ADMAX USP
 Florence - High USP
 Florence FCI

 Greenville FCI
 Leavenworth FCI
 Marion FCI

 Milan FCI
 Oxford FCI
 Pekin FCI

Rochester FMCSandstone FCISpringfield MCFPTerre Haute FCITerre Haute USPThomson FCI

Waseca FCI Yankton FPC

Northeast Region - Dr. Traci Amundson 203-743-6471 ext.5381

Allenwood Low FCI Allenwood Medium FCI Allenwood USP Berlin FCI **Brooklyn MDC** Canaan USP Danbury FCI **Devens FMC** Elkton FCI Fairton FCI Fort Dix FCI Lewisburg FCI Loretto FCI McKean FCI New York MCC Otisville FCI Philadelphia FDC Ray Brook FCI

Schuylkill FCI

South Central Region - Brooke Burke/ Tom Brantley 606-433-2400 ext.1239

Bastrop FCI Beaumont Low FCI Beaumont Medium FCI

Beaumont USP Big Spring FCI Bryan FPC

Carswell FMC El Reno FCI Forrest City Low FCI

Forrest City Medium FCIFort Worth FMCHouston FDCLa Tuna FCIOakdale I FCIOakdale II FCIOklahoma City FTCPollock FCIPollock USPSeagoville FCITexarkana FCIThree Rivers FCI

Southeast Region - Tom Brantley 850-878-2173 ext.1419

Aliceville FCI Atlanta FCI Bennettsville FCI
Coleman II USP Coleman I USP Coleman Low FCI

Coleman Medium FCIEdgefield FCIEstill FCIGuaynabo MDCJesup FCIMarianna FCIMiami FCIMiami FDCMontgomery FPCPensacola FPCTalladega FCITallahassee FCIWilliamsburg FCIYazoo City Low II FCIYazoo City Low FCI

Yazoo City Medium FCI

Western Region - Dr. Traci Amundson and Jennifer Jackson 417-862-7041 ext.1856

 Atwater USP
 Dublin FCI
 Herlong FCI

 Honolulu FDC
 Lompoc I FCI
 Lompoc II FCI

 Los Angeles MDC
 Mendota FCI
 Phoenix FCI

 Safford FCI
 San Diego MCC
 SeaTac FDC

 Sheridan FCI
 Terminal Island FCI
 Tucson FCI

Tucson USP Victorville Medium I FCI Victorville Medium II FCI

Victorville USP